Aachen-Laurensberger Rennvereins e.V. (ALRV)

Albert-Servais-Allee 50, 52070 Aachen / P.O. Box 50 01 01, 52085 Aachen, Germany

Office - T: (49) 241-9171-0, F: (49) 241-9171-199, E: info@chioaachen.de, www.chioaachen.com

Ticketing - T: (49) 241-9171-111, F: (49) 241-9171-115, E: tickets@chioaachen.de, www.chioaachen.com

#### Content:

- A) General Terms and Conditions (GTC)
- B) No cancellation or return rights
- C) Show Ground Regulations
- D) Data Privacy Policy

#### A) General Terms and Conditions (GTC)

These general terms and conditions (GTCs) shall apply for the legal relationship established by the order, purchase and/or use of entrance tickets and/or accreditations (e.g. for service providers or guests etc. of the ALRV) for events of the ALRV ("Host") and for the entrance ticket holder's stay at the show ground in and around the Albert-Servais-Allee 50, 52070 Aachen ("the Show Ground"), Germany. The Show Ground Regulations form part of these GTC. They are attached to this agreement as an appendix and can also be called up on the web under www.chioaachen.com. On purchasing or using the entrance tickets and/or accreditations, the respective purchaser or holder of the entrance ticket ("Customer") accepts the validity of these general terms and conditions. Regardless as to whether the Customer is in possession of an original paper ticket or a print@home ticket or a mobile ticket.

### § 1 - Admission to the show ground

(1) Admission to the Show Ground is only granted on presentation of a valid entrance ticket. The Host, as issuer of the entrance tickets, does not wish to grant access to the Show Ground to every holder of an entrance ticket but only to those who have purchased entrance tickets as customers from the Host or an authorised point of sale or within the scope of an admissible transfer of the respective entrance tickets in accordance with § 6, in the sense of a paper of identification in accordance with § 808 BGB (German Civil Code). The Host shall fulfil its obligations with regard to the Customer's or the respective entrance ticket holder's right of attendance by granting one-time access to the event(s). Only one person per entrance ticket shall be entitled to attend the respective event. To prove his/her identity the customer or the respective ticket holder shall provide a valid identification card in each case and present such device upon request of the Host and/or the security personnel.

(2) Access to the Show Ground is subject to the respective latest Show Ground Regulations put up on the Show Ground and available at www.chioaachen.de. By entering the area of the Show Ground, every entrance ticket holder accepts the Show Ground Regulations as binding. The Show Ground Regulations shall apply regardless of the effectiveness of these GTC.

### § 2 - Ticket orders

All ticket orders will be dealt with in chronological order. The Host's offers are without obligation and subject to confirmation.

### § 3 - Dispatch and collection of tickets

- (1) On the Customer's request the entrance tickets will be dispatched at the purchaser's own cost. A processing fee that is determined by contract in individual cases is incurred for the dispatch.
- (2) In case of a short-term order, the entrance tickets may be reserved for pickup by the Customer at the Host. Collection of the entrance tickets shall only be possible by the customer or a third party, who has been authorized by the customer in writing, and upon presentation of an official identification card or other document suitable for official identification.

# § 4 - Refunds for entrance tickets

Entrance tickets may only be refunded or exchanged on a goodwill basis on the part of the Host; the Customer shall not be granted any corresponding claims. If a Customer is unable to use his/her entrance ticket for personal reasons (e.g. illness), a transfer of the entrance ticket to a third party is admissible by way of exception within the framework of the regulation under § 6.

# § 5 - Inadmissible transfer of entrance tickets

Entrance tickets are sold exclusively for the private, non-commercial use by the Customer; any industrial or commercial resale of entrance tickets by the Customer is prohibited. The commercial and industrial ticket sale is exclusively reserved for the Host and authorized points of sale. The customer is in particular prohibited:

- a) from publically offering entrance tickets for sale and/or in particular selling at auctions or on the internet, (e.g. on eBay, eBay-
- Kleinanzeigen, Facebook) and/or on sales platforms which have not been authorized by the Host (e.g. viagogo, seatwave, StubHub, etc.);
- b) from transferring entrance tickets at a price higher than the price paid; an additional charge of up to 10% for the compensation of transaction costs incurred shall be permitted;
- c) from transferring entrance tickets regularly and/or in a greater quantity;
- d) from selling or transferring tickets to commercial or industrial resellers and/or ticket merchants;
- e) from commercially or industrially using entrance tickets or allowing their use without the prior express written consent of the Host, in particular for the purpose of advertising or marketing, as bonus, promotional gift, prize, or part of an unauthorized hospitality or travel package.
- (2) For the transfer of reduced entrance tickets, the provisions in § 5 (1) shall apply with the additional stipulation that a transfer of entrance tickets shall only be valid if the new ticket holder also fulfills the reduction requirements of the entrance ticket concerned, unless the new ticket holder pays the difference between the reduced entrance ticket and a corresponding entrance ticket prior to entering the Show Ground at the respective ("Upgrade"). For the Upgrade, the Host may charge a processing fee.

# § 6 – Admissible transfer

Aachen, December 2019

A private transfer of an entrance ticket for non-commercial reasons, in particular in individual cases due to illness or other reasons for absence of the Customer, shall be admissible if no case of inadmissible transfer pursuant to the regulation in § 5 (1) exists, and

- a) if the entrance ticket is transferred via the official secondary market platform of the Host (available at www.chioaachen.de) and in the manner specified on the secondary market platform; or
- b) if (i) the Customer expressly indicates to the new ticket holder the validity and the content of these GTC, (ii) the new ticket holder agrees with the validity of these GTC between him/her and the Host, and (iii) the Host is informed in a timely manner about the name of the new ticket holder and the transfer of the entrance ticket or if the Host has conclusively declared the transfer to the new ticket holder to be admissible.

#### § 7 - Sanctions in case of inadmissible transfer

In case of one or more violations of the regulations set out under § 5 (1) and/or other inadmissible transfer of entrance tickets, the Host has the right:

- a) to not deliver entrance tickets to the Customer concerned if entrance tickets were used contrary to the regulations in § 5 prior to transfer or shipping;
- b) to block the respective entrance tickets and to deny the ticket holder access to the Show Ground without compensation or to expel said ticket holder from the Show Ground:
- c) to exclude customers concerned from ticket purchase for an appropriate period of time but no more than a maximum of five (5) years; decisive for the duration of the ban shall be the number of violations, the number of entrance tickets offered, sold, transferred, or used as well as possible proceeds from the resale;

### §8 - Contractual penalty

- (1) In case of a culpable violation of these GTC by the Customer, in particular of one or more regulations in § 5, the Host, in addition to the other possible measures and sanctions according to these GTC and/or further recourse or legal compensation, in particular pursuant to tort law, shall have the right to impose on the Customer an appropriate contractual penalty in the amount of up to 2.500,- EUR.
- (2) Decisive for the amount of the contractual penalty shall be in particular the number and the intensity of the violations, type and degree of culpability (intent or negligence), attempts and successes of the Customer with regard to redress, the question whether and to what extent said person is a repeat offender, and, in case of an unauthorized resale of entrance tickets, the quantity of entrance tickets offered, sold, transferred, or used as well as possible proceeds or profits generated from the resale.

#### § 9 - Loss of entrance tickets

The Host shall immediately be informed about the loss, i.e. any involuntary loss, of entrance tickets purchased from the Host. The Host shall have the right to block such entrance tickets immediately after notification of their loss. In case of a loss of an entrance ticket subject to the electronic access control, the entrance ticket will be reissued after notification of the loss, blocking of the ticket and legitimization verification. Lost entrance tickets which are not subject to electronic access control may be reissued if the Customer provides the Host with a respective formal declaration of the loss. In case an entrance ticket is to be reissued, unless the Host or authorised third parties are proven to be responsible for the respective loss, the Host may charge a processing fee of 20 % of the price paid. In case of abusive notifications of a loss, the ALRV shall file a criminal complaint.

# §10 - Postponement/cancellation of the event

- (1) The Host is entitled to cancel or postpone or if necessary abandon the respective event in the case of unforeseeable circumstances that make the holding of the event impossible.
- (2) In case of a switch in time or location of an event, the respective entrance tickets remain valid. In this case, the Customer may withdraw from the contract. Withdrawal shall be declared in writing (email sufficient) to the Host. On presentation or mailing of the respective entrance ticket, the Customers concerned shall receive the ticket price paid.
- (3) In case of an abandonment of the event, the Customer shall not be entitled to a refund of the ticket price paid, unless the Host is responsible for the abandonment of the event.
- (4) In case of a cancellation of the event, the Customers concerned shall receive the ticket price paid on presentation or mailing of the respective entrance ticket.

# § 11 - Claims regarding entrance tickets

All queries regarding entrance tickets, regardless of whether they are paper tickets, print@home tickets or mobile tickets, are to be resolved with the Host exclusively. Claims regarding entrance tickets that are visibly invalid must be lodged with the Host without culpable delay, usually within five (5) working days, after receipt of the entrance tickets and before the start of the event. The invalidity must be stated and the entrance ticket returned. Otherwise all demands for a refund or entrance ticket for the respective event become invalid once the event has started. The provisions on the abovementioned queries expressly do not apply to entrance tickets lost during shipment or not ordered and to cases in which the reason for the queries can be proven to be the fault of the Host.

# § 12 - Animals are not permitted

Animals are not permitted on the show grounds, with the exception of seeing-eye dogs.

### § 13 - Instructions of the order-enforcing staff

The entrance ticket holder is obliged to follow the instructions of the order-enforcing staff, the security personnel, the police and any other personnel at the show ground.

# § 14 - Recordings of the event

It is not permissible to produce, copy, broadcast or otherwise use or distribute any audio, photo, film or video recordings or other descriptions of the event for commercial use without the permission of the Host. The same applies for assisting any other person in conducting such activities.

# § 15 - Recordings of the ticket holder

The Customer and the entrance ticket holder irrevocably consent to entitling the Host in the course of the event to take or have photos and recordings of the entrance ticket holder and their children/wards taken without remuneration and to copy, send out or distribute these in any other way, incl. commercial purposes. The same applies for the gratuitous use of his/her voice for recordings of audio or live broadcasts, etc. The provisions of § 23.2 of the Artistic Copyright Act remain intact. If a Customer acquires entrance tickets not only for himself but also for other entrance ticket holders with an effective right to visit as set out under § 1 the Customer is obliged to ensure that the respective information is forwarded to the relevant entrance ticket holder.

#### §16 - Personal data

Personal data will only be demanded, processed, and otherwise utilised according to the DSGVO the privacy policy of the ALRV (available at www.chioaachen.de). This includes mailings with information regarding the relevant event.

### § 17 - Liability

- (1) Entrance to the show ground is at one's own risk.
- (2) The Host is not liable for any damages, as far as the Host, its authorised agents or representatives can only be charged with simple negligence, unless the breach consists of a fundamental breach of contract on behalf of the Host (cardinal obligation). In the latter case, the Host is liable for any foreseeable and typically ensuing damage. The Host is fully liable for damages in the event of loss of life, personal injury or injury to health caused purposefully or negligently.
- (3) Accidents or damage must be reported to the ALRV immediately.

# § 18 - German version

If these GTCs are available in several languages, the German version prevails. These GTCs are governed by German law. In case the contractual party is a merchant within the meaning of the HGB (German Commercial Code), a legal entity governed by public law or has no common place of jurisdiction in Germany, the exclusive place of jurisdiction for any and all disputes in connection with the contract shall be Aachen, Germany.

### § 19 - Validity of the clauses

Should individual clauses of these GTCs be or become invalid, the validity of the remaining clauses shall not be affected thereby. Should an individual clause be partially invalid the remaining part of the respective clause shall, to the extent that the invalid part can be withdrawn without loss of the intent of the other part, not be affected thereby.

### B) No cancellation or return rights

Even if the Host offers entrance tickets by means of distant communication in accordance with Art. 312c (2) German Civil Code, thus constituting a distance contract pursuant to Art. 312c, (1) German Civil Code, the customer, pursuant to Art. 312g, (2) no. 9 German Civil Code, shall have no right of withdrawal when purchasing an entrance ticket. This means that no right of withdrawal within two weeks applies. Consequently, every entrance ticket order or bidding confirmed by the Host is binding and obliges the customer to pay and accept the ordered entrance ticket(s).

# C) Show Ground Regulations

The show ground regulations serve the regular use, the general order and the traffic safety in the range of the entire show grounds of the Aachen-Laurensberger Rennverein e.V. ("ALRV" or "the Host").

# §1 Scope

- (1) The show ground regulations apply to all persons accessing the show grounds as defined below. These persons include for example but not exclusively owners of valid entry tickets / show passes: spectators/visitors, guests/honorary guests, staff/ employees/volunteers, competitors and their entourage, service companies/suppliers, etc.
- (2) The show ground regulations apply to the complete show grounds, including the adjacent cross-country course, including all constructions and equipment, including all entrances and exits, as well as the surrounding parking areas of the ALRV, which are made available to the visitors of the event, (herein after called "show grounds").
- (3) The show ground regulations apply for all events of the ALRV which are held at the show grounds.
- (4) The show grounds serve primarily for staging equestrian events.

### § 2 Sojourn

- (1) Only persons, who have a valid entry ticket or carry another authorised identification or a show pass for the event received in another authorised way, are allowed to stay on the show grounds.
- (2) Entry tickets and authorised passes / show passes have to be shown when entering and on the show grounds when requested by the security and attendants service or by the police. By request a proof of identity should be provided in an appropriate manner.
- (3) The entry ticket loses its validity when leaving the show grounds. For a short leave of the show grounds the security/attendants at exits are to be addressed accordingly and their instructions to be followed in order to make a renewed entry possible.
- (4) Lost entry tickets cannot be replaced.
- (5) Driving and parking on the show grounds is only allowed with a special authorised pass. On the whole show grounds the directions of the road traffic regulations (StVO) apply.
- (6) Upon entering the show grounds all persons irrevocably consent to entitling the Host to take or have their photos and/or audio visual recordings taken in the course of the event without remuneration and to copy, send out or distribute these in any other way. The same applies for the gratuitous use of his/her voice for recordings of audio or live broadcasts, etc.

### § 3 Security Controls

(1) The security and attendants service, deployed by the ALRV, is authorised to inspect persons if they form a safety hazard, because of alcohol or drug use or because of having a weapon or dangerous or inflammable subjects. If necessary, the security and attendants service is authorised to search a person's clothing and taken repositories, with their consent. Technical means and equipment can be

- used for this matter as well.
- (2) Persons who cannot show their authorised pass and persons who form a danger for security reasons or who refuse to give their consent for a search, can be refused to enter or can be removed from the show grounds. Restitution of the money paid for the entry is not possible.

#### § 4 Video Surveillance

The Host carries out video surveillance of its grounds for security reasons and to avert danger. The responsible party in terms of the GDPR (General Data Protection Regulation) is the Aachen-Laurensberger Rennverein e.V. (ALRV), Albert-Servais-Allee 50, 52070 Aachen, Germany.

### § 5 Behaviour on the show grounds

- (1) On the show grounds all persons must behave in such a way that nothing or no one else gets damaged, endangered or, as far as circumstances permit, obstructed or harassed.
- (2) All persons must obey the instructions of the fire brigade, the security, the attendants and Emergency Medical Service, the police as well as the event speaker.
- (3) Owners of entry tickets must take the seat in the particular Stadium area which is mentioned on the entry ticket. The regulations mentioned on the entry tickets or show passes have to be respected. On the show grounds the provided lanes have to be used.
- (4) All entrances and exits as well as emergency and escape routes are to be kept free at all times.
- (5) All persons are summoned not to carelessly throw away litter, packing materials and empty repositories, but to deposit all in the bins which are placed on the show grounds and in the Stadiums.
- (6) Objects found have to be handed in at the attendant service office. At the end of the event, the organisation remits all objects found, which are not collected, to the lost properties' office of the City of Aachen.
- (7) Missing persons can be reported at the office of the operation controllers of the police or the attendant service.
- (8) Audio, photo and video recording is allowed only for private use and may not be publicised for commercial use. The use of flashlight is prohibited in the stadiums/arenas.

#### § 6 Prohibitions

- (1) It is forbidden for all persons on the show grounds to bring the following:
  - (a) racist, xenophobic, national socialistic, extreme right wing and other political propaganda materials;
  - (b) any kind of weapon;
  - (c) Objects and properties, which can be used as a weapon, batons, thrustings and projectiles;
  - (d) Gas spray containers, acidly, flammable and colouring substances or tanks with substances which can affect the health or are combustible exception: standard pocket lighters;
  - (e) Fireworks, star shells, smoke powder, smoke bombs and other pyrotechnical objects of any kind including according firing devices;
  - (f) Flag and banner poles, longer than one meter or with a diameter of over 3 centimetres, as well as so called double holders; flags and banners which are allowed should be made of material which come under the concept of ,flame resistant';
  - (g) Mechanical operated noise instruments like megaphones, gas pressure clarions;
  - (h) Animals except guide dogs;
  - (i) Laser-Pointers;
  - (j) Drones, microcopters and any similar unmanned aerial vehicles.
- (2) It is also prohibited for all persons on the show grounds:
  - (a) to enter the stadium's infield and other sports facilities without relevant authorisation / show pass;
  - (b) to climb or cross buildings and facilities which are not meant for public use, especially facades, fences, walls, barriers, lighting installations like camera platforms, trees, any kind of masts and roofs;
  - (c) to enter areas which are not meant for general use (like stables and official areas, VIP and media areas) without a relevant authorisation/show pass;
  - (d) to throw objects of any kind or to spill any kind of liquids;
  - (e) to make fire; to burn or launch fireworks, star shells, smoke powder, smoke bombs or other pyrotechnical objects;
  - (f) to sell merchandise or entry tickets without the permission of the ALRV, to distribute printed material or to implement collections;
  - (g) to write, paint or bonding on buildings, facilities or roads;
  - (h) to express or propagate political propaganda and acts, racist, xenophobic and extreme right wing paroles and emblems;
  - (i) demonstrations, propaganda and acts against equestrian sport;
  - (j) to defecate outside the toilets or to debase the show grounds by throwing things litter, packaging, empty repositories, etc.;
  - (k) to restrict or affect traffic areas, walk and traffic roads, entrances and exits to the visitors areas and emergency roads;
  - (I) to stand on the seats of the grand stands;
  - (m) to bring alcoholic drinks to the show grounds;
  - (n) to take (drinking) glasses/bottles to the grand stands;
  - (o) to operate drones, microcopters and any similar unmanned aerial vehicles.
- (3) Suitcases and larger pieces of luggage are only allowed on to the show grounds if it has been authorised in advance.
- (4) Taken along objects which are prohibited are seized and as far as they are not needed for criminal preliminary proceedings returned when the conditions of a seizure ceased to exist.

# § 7 Liability

- (1) Entrance to the show ground is at one's own risk.
- (2) The Host is not liable for any damages, as far as the Host, his authorised agents or representatives can only be charged with simple negligence, unless the breach consists of a fundamental breach of contract on behalf of the Host (cardinal obligation). In the latter case,

the Host is liable for any foreseeable and typically ensuing damage. The Host is fully liable for damages in the event of loss of life, personal injury or injury to health caused purposefully or negligently.

(3) Accidents or damage must be reported to the ALRV immediately.

### §8 Violations

Persons, who act against the show ground regulations can be removed from the show grounds without reimbursement and receive a show ground prohibition based on the administrated domestic authority of the ALRV. If this offence is based on a suspicion of a criminal act or another misdemeanour, a complaint of offence will follow.

#### § 9 Holders of other access authorisations

All rules and regulations applicable to ticket holders according to the GTC and the show ground regulations also apply to holders of any other form of access authorisation valid for access to the show grounds (e.g. show passes, accreditations, bracelets, invitations, guest passes, etc.).

#### § 10 Children/Minors/Wards

Parents/Adults are liable for their children/minors/wards.

# D) Data Privacy Policy

The Aachen-Laurensberger Rennverein e.V., Albert Servais Allee 50, 52070 Aachen ("ALRV") takes the protection of your personal data very seriously. We process your personal data exclusively within the legal framework of the laws and regulations applicable in the Federal Republic of Germany. Hereinafter, we explain the type, extent and purpose of processing thereof. We protect our website and other systems against the access of unauthorised persons using suitable technical and organisational measures. You have the right, at all times, to receive information on your stored personal data, its origin and recipients and the purpose of the data processing as well as the right to confirm, correct, block, delete, limit the processing and the transmission of this data. We will only store your personal data as long as this is necessary for the intended purpose of the data collected or as required by law. You can revoke your consent, in writing, at any time. Legally responsible in terms of the GDPR (General Data Protection Regulation) is the Aachen-Laurensberger Rennverein e.V., Albert-Servais-Allee 50, 52070 Aachen, Germany. You can contact the Data Protection Supervisor of the ALRV, Mr. David Reimes, by phone +49 (0) 241-99034276 or by email <a href="mailto:datenschutz@edv-reimes.de">datenschutz@edv-reimes.de</a>, at any time regarding this issue and any possible further queries on the topic of the protection of personal data. Furthermore, you also have the possibility of contacting a Supervisory Authority acc. to Art. 77 GDPR.

Changes to this data privacy policy – Due to legal and/or organisational reasons, amendments or adjustments to our data privacy policy may become necessary from time to time. In this connection, please make sure you refer to the current version of our data privacy policy.

**Ticket Shop** – Entrance tickets can be purchased without providing any personal data whatsoever at our head office or at ticket sales offices authorised by us. ALRV is the provider of the ticket shop. Personal data is collected and processed if and to the extent necessary for the establishment, execution or termination of the respective legal transaction (purchase). For this purpose, the necessary personal data (title, first and last name, email address, postal address, payment data, product-specific data, order history) required to fulfil the respective order is collected and processed. The legal basis for the processing is Art. 6 (1) lit. b) DSGVO. The data provided by the customer will also be collected, processed and used for the purpose of legal prosecution ("Ticket Enforcement") of violations of the GTC for the purchase of entrance tickets and the stay on the show ground in an automated procedure. The web-based online platform for the sale of entrance tickets is provided by SAP Deutschland SE & Co. KG. Their data privacy policy can be viewed here: <a href="https://www.sap.com/germany/about/legal/privacy.html">https://www.sap.com/germany/about/legal/privacy.html</a>.

An automatic plausibility check and address authentification takes place during the entry of your address in an effort to avoid mistakes and to simplify the ordering process. This service is provided by UNISERV GmbH based in 75179 Pforzheim, Germany, Rastatter Str. 13. (Their data privacy policy can be viewed here: <a href="https://www.uniserv.com/datenschutz">https://www.uniserv.com/datenschutz</a>).

Personal data (acc. to Art. 6 (1) a,b,c GDPR) is only collected, if you voluntarily provide us with such, for example for the purpose of processing your orders, when registering for personalised services or for obtaining information und newsletters by mail, fax, email or other channels. Such personal data will be stored until revoked or for as long as is required by law. The processing of your stored personal data takes place in states of the European Economic Area (EEA) or otherwise in countries providing data protection which is not comparable to the data protection within the EEA. Such a transmission is then governed by the standard contractual clauses according to the resolution of the EU-Commission 2010/87/EU or its successor, in order to warrant the protection of your personal data equivalent to the EEA level of protection by contractual means. An edited version of these standard contractual clauses (without commercial content and information, which is not relevant) can be requested from <a href="mailto:datenschutz@edv-reimes.de">datenschutz@edv-reimes.de</a>. If we pass on personal data, we do so exclusively to service providers and partner companies that support us with processing orders and supplying customers with information. These companies are only allowed to use your personal data for the fulfilment of the tasks assigned by us and they are obliged to observe the data protection regulations applicable in the Federal Republic of Germany. From time to time we may be forced to disclose your data due to legal regulations or legal procedures. Otherwise personal data is not passed on to third parties.

For handling your entrance ticket order with certain forms of payment (e.g. MasterCard, Visa Card, ec-Card) we use the services of the following providers: BS Payone GmbH, which is located in 60528 Frankfurt/Main, Lyoner Straße 9, Germany (their data privacy policy can be viewed here: <a href="https://www.bspayone.com/de/privacy">https://www.bspayone.com/de/privacy</a>) and Computop Wirtschaftsinformatik GmbH, which is located in 96050 Bamberg, Schwarzenbergstr. 4, Germany (<a href="https://www.computop.com/de/datenschutz">https://www.computop.com/de/datenschutz</a>), the SOFORT GmbH, located in 80339 München, Germany, Theresienhöhe 12, which is part of the Klarna Group, Klarna Bank AB (publ), Sveavägen 46, 11134 Stockholm, Sweden (<a href="https://www.klarna.com/sofort/datenschutz">https://www.klarna.com/sofort/datenschutz</a>) and American Express Services Europe Limited, located in 60486 Frankfurt am Main, Germany, Theodor-Heuss-Allee 112 (<a href="https://www.americanexpress.com/de/legal/online-datenschutzerklarung.html">https://www.americanexpress.com/de/legal/online-datenschutzerklarung.html</a>).

Websites/Internet presence - The operators of this website take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the laws and regulations of the Federal Republic of Germany. If personal data, except for the ticket

shop, (i.e. names, addresses, or email addresses) is collected on our site, this only occurs where possible on a voluntary basis. This data is not passed on to third parties without your explicit consent in cases other than the following: (i) if an explicit consent has been granted in accordance with Art. 6 (1) S. 1 lit. a) DSGVO, (ii) if the transfer in accordance with Art. 6 (1) S. 1 lit. f) DSGVO is necessary for the assertion, exercise or defence of legal claims (e.g. ticket enforcement) and there is no reason for the assumption that there is an overriding legitimate interest in the nontransfer of the respective data, (iii) if the transfer in accordance with Art. 6 (1) S. 1 lit. c) DSGVO, (iv) if this is legally admissible and required pursuant to Art. 6 (1) S. 1 lit. b) DSGVO for the execution of contractual obligations with the customer, or (v) if the transfer is conducted to a carefully selected service provider (Art. 28 (1) DSGVO) with whom a contract for order processing (Art. 28 (3) DSGVO) has been concluded (e.g. for the shipping of entrance tickets). We would like to point out that data transmission via the Internet (i.e. when communicating per email) is subject to security breaches. It is not possible to guarantee complete protection against the data being accessed by third parties.

Cookies - The web pages partly use so-called cookies. Cookies do not cause any damage to your computer and they contain no viruses. Cookies serve to make our contents more user-friendly, more effective and safer. Cookies are small text files that are stored on your computer, which your browser saves. Most of the cookies we use are so-called "session cookies". These are automatically deleted after the end of your visit. Other cookies remain stored on your end device until you delete them. These cookies enable us to recognise your browser the next time you visit our site. You can set your browser so that you are informed about the placement of cookies, can enable cookies only in each individual case, accept cookies in certain cases or generally block them as well as activate the automatic deletion of cookies on closing the browser. Deactivating cookies can limit the functionality of the website.

**Server log files -** The provider of the site automatically collects and saves information in so-called server log files, which your browser automatically transmits to us. These are: The browser type/browser version, the operating system used, the referrer URL, the host name of the accessing computer, the time of the server enquiry. This data is not directly assignable to specific persons. We reserve the right to check this data subsequently, if we become aware of any concrete evidence of unlawful use.

**Newsletter data** - If you would like to subscribe to the newsletter offered on this website, we require an email address from you as well as information that allows us to check that you are the owner of the stated email address and that you consent to receiving the newsletter. No further data is collected. We solely use this data to dispatch the requested information and do not pass it on to third parties. You can withdraw the consent given to store data, including the email address and the usage thereof to send out the newsletter, for instance by clicking on the unsubscribe link in the newsletter.

Data privacy policy for the use of Google Analytics - This website uses functions of the web analysis service, Google Analytics. The provider is Google Inc. 1600 Amphitheatre Parkway Mountain View, CA 94043, USA. Google Analytics uses so-called "cookies". These are text files that are stored on your computer and which enable an analysis of your usage of the website. The information on your utilisation of this website that is generated by the cookie is generally transferred on to a Google server in the USA and stored there. In the case of the activation of the IP anonymization on this website, your IP address will however be truncated beforehand within the member states of the European Union or in other states that are contract partners of the European Economic Area agreement. The full IP address will only be transmitted to a Google server in the USA in exceptional cases and then truncated there. Google uses this information on behalf of the operator of this website, in order to evaluate your usage of the website, to put together reports on the website activities and to provide the website operator with further services related to the website or Internet usage. The IP address transmitted by your browser in the scope of the Google Analytics is not merged together with other Google data. You can prevent the storage of the cookies by ensuring that the right setting is made in your browser software; however, we would like to point out that in the latter case it is possible that not all functions of this website can be used to the full extent. Beyond this, you can also prevent the collection of the data generated by the cookie and the data related to your usage of the website (incl. the IP address) from being passed on to Google and also the processing of this data by Google, by downloading and installing the available browser plug-in under the following link: <a href="http://tools.google.com/dlpage/gaoptout?hl=de">http://tools.google.com/dlpage/gaoptout?hl=de</a>

Data privacy policy for the use of Facebook plug-ins (Like button) - Plug-ins of the social network Facebook, provider: Facebook Inc., 1 Hacker Way, Menlo Park, California 94025, USA are integrated into our website. The Facebook plug-ins on our website can be recognised by the Facebook logo or the "Like button". An overview of the Facebook plug-ins can be found here: <a href="http://developers.facebook.com/docs/plugins/">http://developers.facebook.com/docs/plugins/</a>. When you visit our website, a direct connection is established between your browser and the Facebook server. In this way, Facebook receives the information, that you have visited our site from your IP address. If you click on the Facebook "Like button" while you are logged in to your Facebook account, the contents of our site can be linked to your Facebook profile. This enables Facebook to assign your visit to our site to your user account. The legal basis for the processing of your personal data within the scope of the use of Facebook plug-ins is Art. 6 (1) S. 1 lit. f) DSGVO. We have a legitimate interest in ensuring that content on our website marked by you with the Facebook Like button is also displayed on your private Facebook page. We point out that in our capacity as provider of the site we receive no knowledge about the contents of the transmitted data and its usage by Facebook. Further information on this subject can be found in the data privacy policy of Facebook at <a href="http://de-de.facebook.com/policy.php">http://de-de.facebook.com/policy.php</a>. If you do not want Facebook to be able to assign your visit to our site to your Facebook user account, please log out of your Facebook user account.

Data privacy policy for the use of Twitter - Functions of the Twitter service are integrated into our website. These functions are offered by Twitter Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, USA. On using Twitter and the "Re-tweet" function the websites you visit are linked to your Twitter account and made known to other users. Hereby data is also transmitted to Twitter. The legal basis for the processing of your personal data within the scope of using Twitter is Art. 6 (1) S. 1 lit. f) DSGVO. We have a legitimate interest in ensuring that content "re-tweetet" by yourself through Twitter on our website is also displayed on your private Twitter page. We point out that in our capacity as provider of the site we receive no knowledge about the contents of the transmitted data and its usage by Twitter. Further information on this subject can be found in the data privacy policy of Twitter at http://twitter.com/privacy. You can change your data privacy settings on Twitter under the account settings at <a href="http://twitter.com/account/settings">http://twitter.com/account/settings</a>.

Data privacy policy for the use of Instagram - Functions of the Instagram service are integrated into our website. These functions are offered by Instagram Inc., 1601 Willow Road, Menlo Park, CA, 94025, USA. If you are logged in to your Instagram account you can link the contents of our website to your Instagram profile by clicking on the Instagram button. This enables Instagram to assign your visit to our site to your user account. We point out that in our capacity as provider of the site we receive no knowledge about the contents of the transmitted data and its usage by Instagram. Further information on this subject can be found in the data privacy policy of Instagram: <a href="http://instagram.com/about/legal/privacy/">http://instagram.com/about/legal/privacy/</a>. The legal basis for the processing of your personal data within the scope of the use of Instagram is Art. 6 (1) S. 1 lit. f) DSGVO. We have a legitimate interest in ensuring that content integrated by Instagram on our site, marked by yourself with

#### the Instagram button, is also displayed on your private Instagram page.

Data privacy policy for the use of YouTube - Our website uses plug-ins of YouTube, which is operated by Google. The operator of the website is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. If you visit one of our pages that is equipped with a YouTube plug-in, a connection to the servers of YouTube is established. The YouTube server is hereby notified as to which of our pages you have visited. If you are logged in to your YouTube account, you enable YouTube to assign your surfing behaviour directly to your personal profile. You can prevent this from happening by logging out of your YouTube account. Further information on the handling of user data can be found in the data privacy policy of YouTube at <a href="https://www.google.de/intl/de/policies/privacy">https://www.google.de/intl/de/policies/privacy</a>. The legal basis for the processing of your personal data within the scope of using YouTube plug-ins is Art. 6 (1) S. 1 lit. f) DSGVO. We have a legitimate interest in integrating YouTube plug-ins for the purpose of designing an informative website within the conditions of use specified by YouTube.

Privacy statement for the usage of WhatsATool - Our website uses plugins of the "WhatsATool" of atms GmbH. There is no commercial association to the WhatsApp Inc. or WhatsApp Limited. The operator of the WhatsATool service is atms Telefon- und Marketing Services GmbH, Leonard-Bernstein-Straße 10, 1220 Vienna, Austria. Their privacy statement can be found at <a href="https://atms.at/de/datenschutz">https://atms.at/de/datenschutz</a>. WhatsATool enables us to contact you via the instant messaging service, WhatsApp, and thus provide you with diverse information, news or marketing campaigns on the CHIO, our partners and sponsors or on other themes. The following data belonging to you is saved in the atms data centre: The phone number you have registered for our WhatsApp news service WhatsATool with and the username/nickname you sign in under for the instant messaging service, WhatsApp, which may include your first or last name. Messages sent to you via WhatsATool or which you have sent via WhatsATool. The storage of messages solely serves the purpose of being able to report back to you with individually defined news. This data will not be disclosed to third parties without your explicit consent. Important: To deregister simply send a message with the text "Stop". (An SMS or email will not work). The legal basis for the processing of your personal data within the scope of the use of WhatsATool is Art. 6 (1) S. 1 lit. f) DSGVO. We have a legitimate interest in contacting you for information purposes in a straightforward and swift manner or in providing you with such an opportunity to contact us. Info: If you install and use WhatsApp on your mobile device, you automatically consent to the general terms of business of WhatsApp, which we have no control over. These include among others the fact that WhatsApp Limited, Ireland and WhatsApp Inc., USA can access the telephone numbers and contacts saved on the respective mobile device. During this process data is stored on the servers of WhatsApp Inc., which are not subject to European data protection law. <a href="https://www.whatsapp.com/legal/">https://www.whatsapp.com/legal/</a>

Aachen, December 2019
Aachen-Laurensberger Rennverein e.V. (ALRV)